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JCM Customers:

It has come to our attention that our customers have concerns over the use and effectiveness of the JCM Waffletechnology cleaning card. JCM takes our customer concerns very seriously and I want to assure you that every step was taken to ensure the effectiveness and reliability of the JCM Waffletechnology cleaning card before recommending its use. This is the first and only cleaning card to be authorized by JCM for use on JCM bill validators.

In an effort to provide our customers the best possible solutions to their operating needs, JCM is always pursuing new technology innovations. The JCM Waffletechnology cleaning card was designed with JCM Engineering to clean the JCM WBA and UBA Bill Validators. The card is unique because it offers a custom design and utilizes a proprietary cleaning solution. The cleaning solution was tested extensively by JCM Engineering to ensure there is no residue or damage to any component, lens, or belts that come in contact with the cleaning solution.

The JCM Waffletechnology cleaning card was designed to be an integral part of an existing validator maintenance program. This will allow our customers to easily optimize their bill validator's performance without shutting down their machines or opening the game doors.

I feel it is important to clarify that the use of the JCM Waffletechnology cleaning card will not void your JCM warranty in any way. However, the use of unauthorized cleaning cards will void your JCM warranty.

Should you have any additional question please feel free to contact your local sales or service representative.

Best Regards,

David C. Kubajak
Director of Customer Service
JCM American Corporation